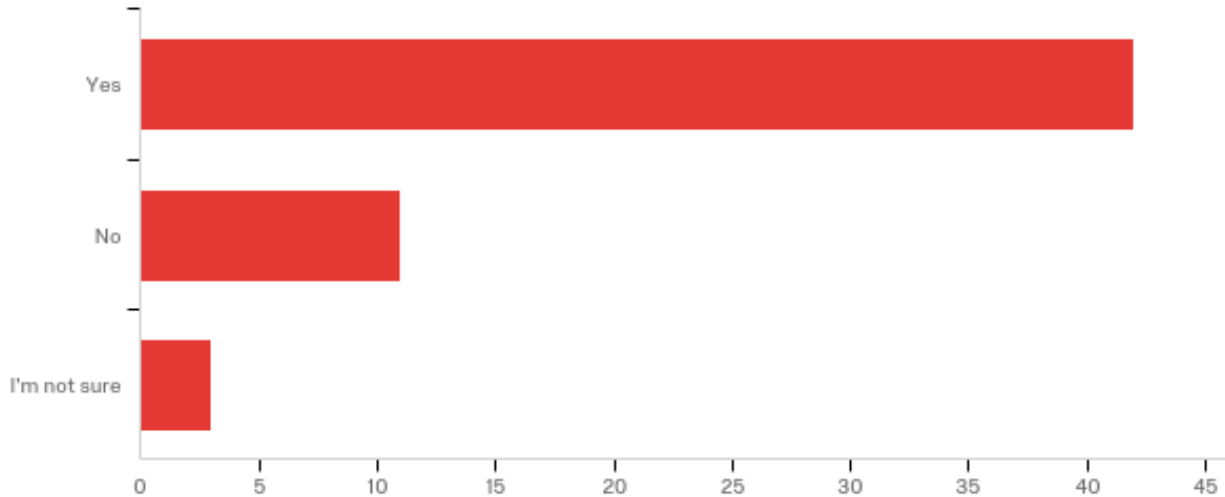


2019 Library Student Survey Results

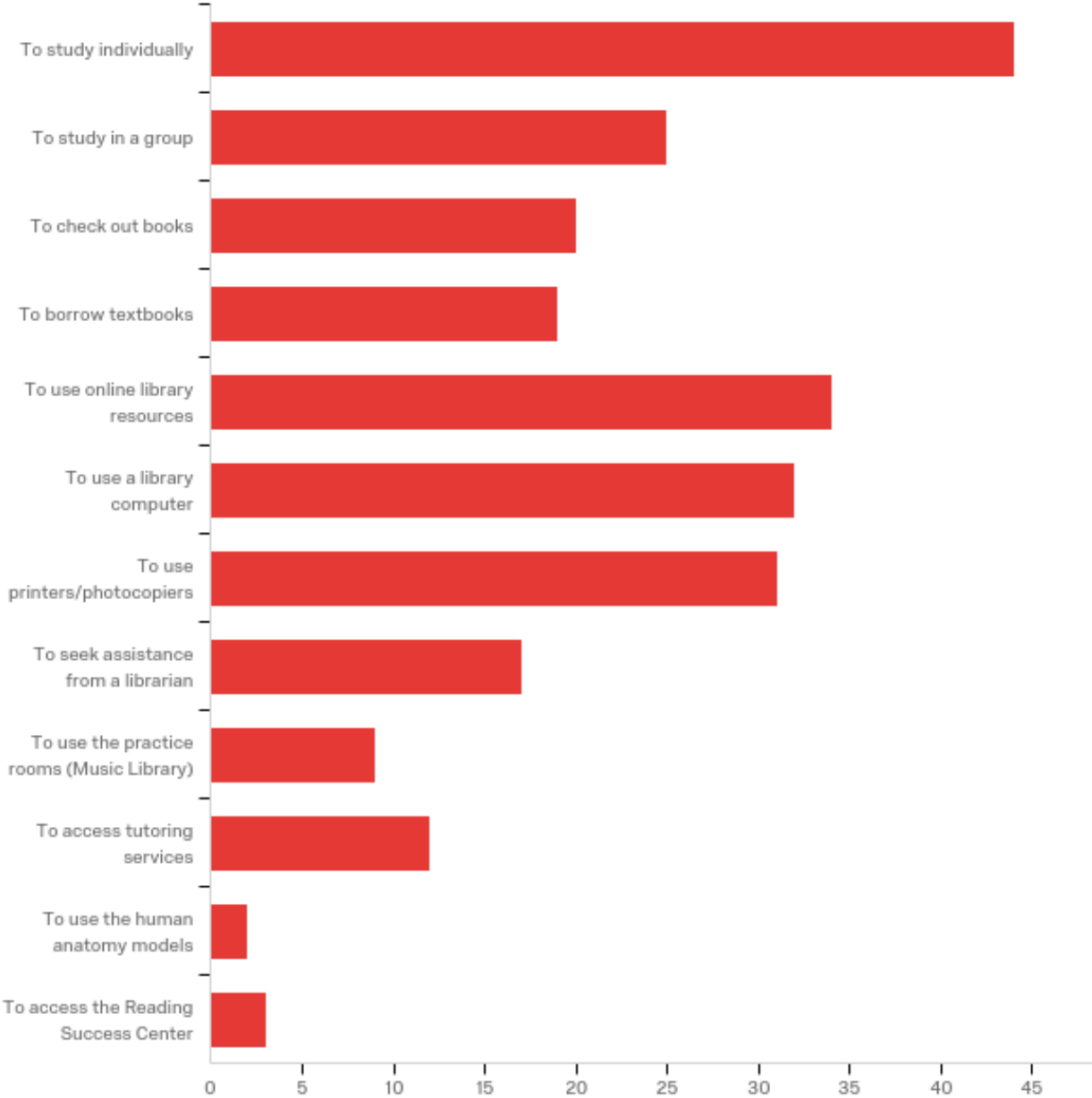
Q1 - In your time at El Camino, have you had any formal orientation to using the Library's services, collections and search tools (e.g. class workshop, embedded librarian visit, library tour, etc.)?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In your time at El Camino, have you had any formal orientation to using the Library's services, collections and search tools (e.g. class workshop, embedded librarian visit, library tour, etc.)?	1.00	3.00	1.30	0.56	0.32	56

#	Answer	%	Count
1	Yes	75.00%	42
2	No	19.64%	11
3	I'm not sure	5.36%	3
	Total	100%	56

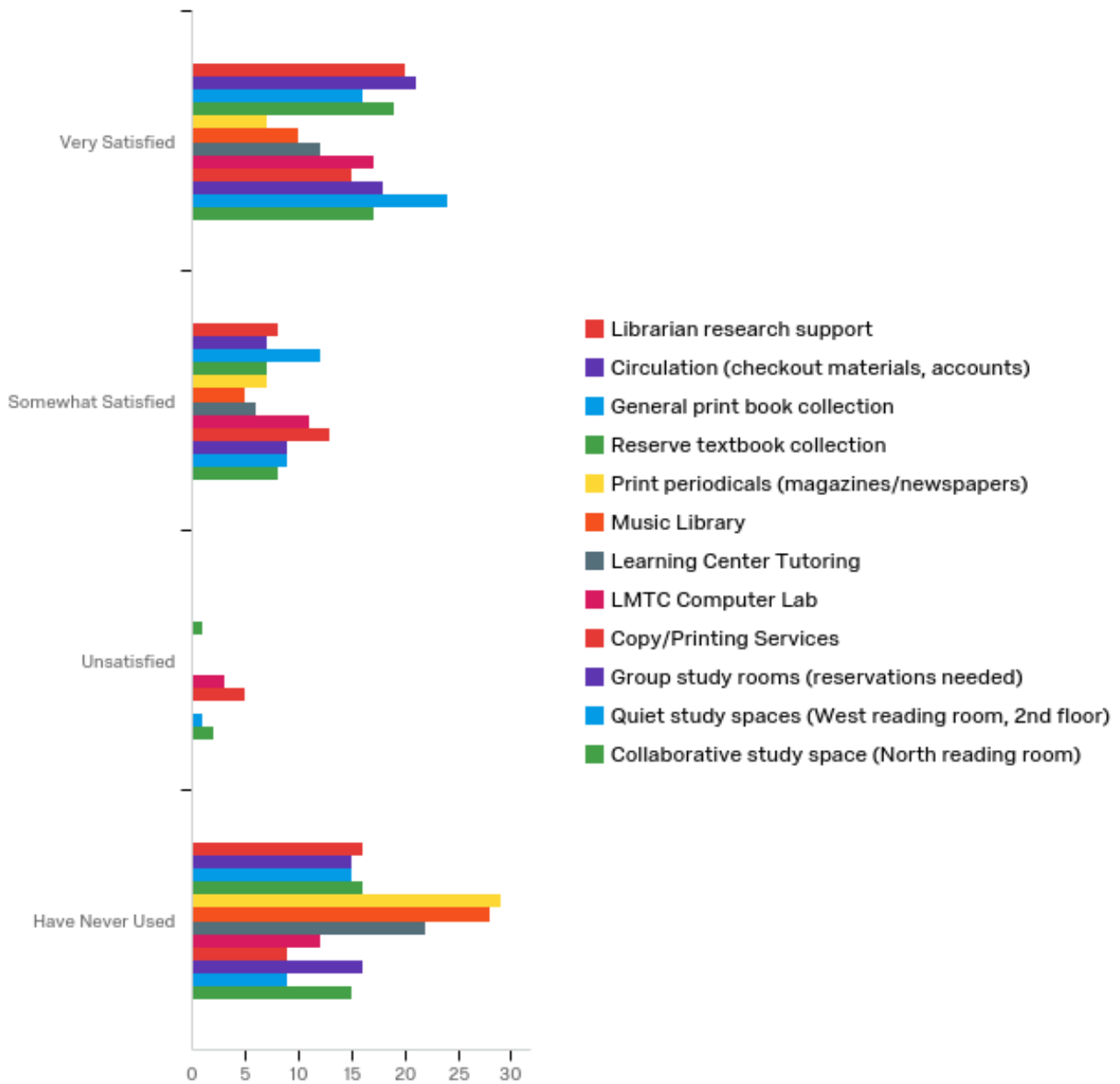
Q2 - For what reason(s) have you used Library & Learning Resources? [Mark all that apply]



#	Answer	%	Count
1	To study individually	17.74%	44
2	To study in a group	10.08%	25
3	To check out books	8.06%	20
4	To borrow textbooks	7.66%	19

5	To use online library resources	13.71%	34
6	To use a library computer	12.90%	32
7	To use printers/photocopiers	12.50%	31
8	To seek assistance from a librarian	6.85%	17
9	To use the practice rooms (Music Library)	3.63%	9
10	To access tutoring services	4.84%	12
11	To use the human anatomy models	0.81%	2
12	To access the Reading Success Center	1.21%	3
	Total	100%	248

Q3 - If you have used any of the following physical services please indicate your satisfaction with them. (*If you rate any Unsatisfied, please provide reason(s) in the additional comments box at the end of this survey)

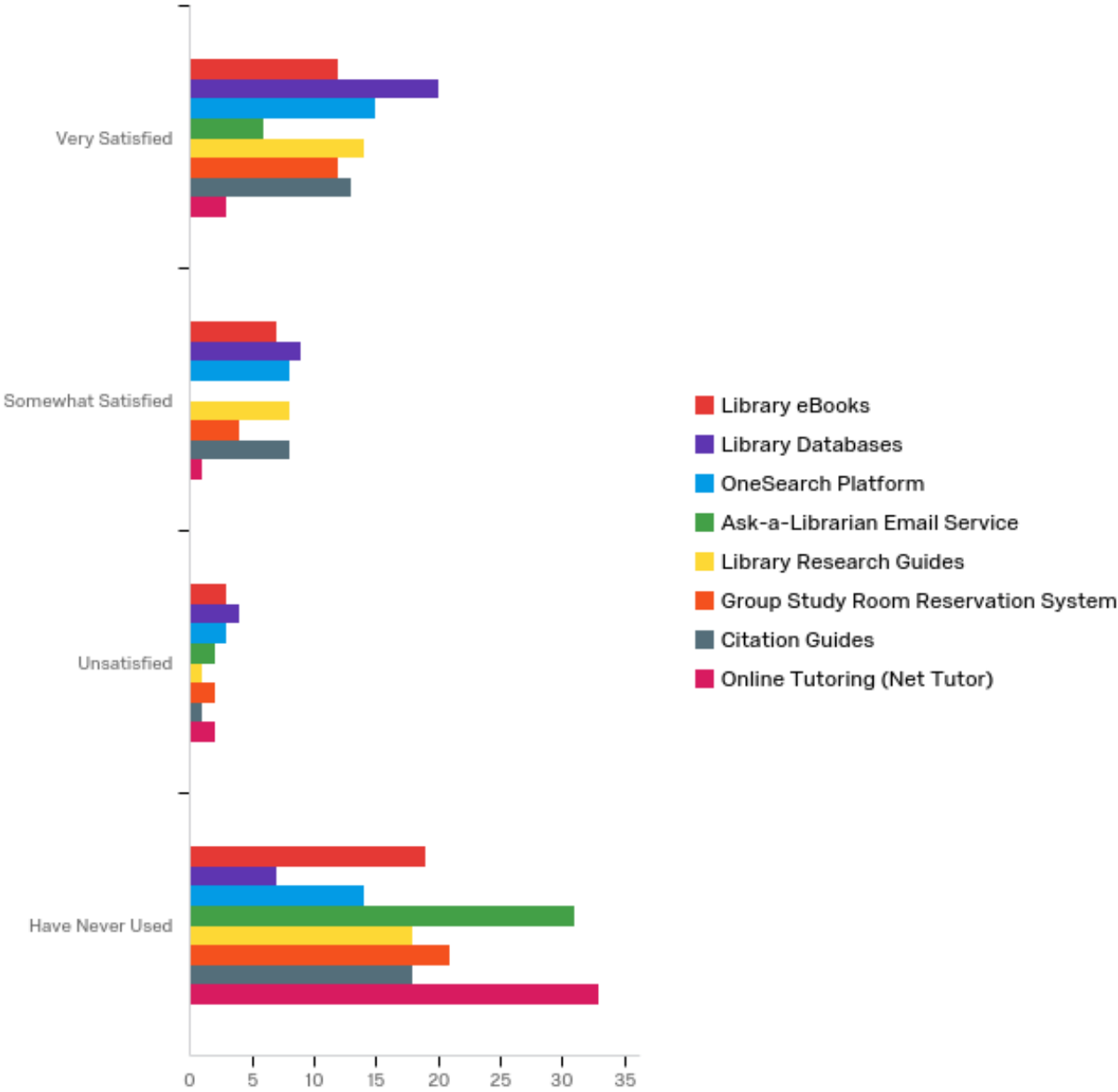


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Librarian research support	1.00	4.00	2.27	1.35	1.83	44
2	Circulation (checkout materials, accounts)	1.00	4.00	2.21	1.36	1.84	43
3	General print book collection	1.00	4.00	2.33	1.29	1.66	43

4	Reserve textbook collection	1.00	4.00	2.33	1.36	1.85	43
5	Print periodicals (magazines/newspapers)	1.00	4.00	3.19	1.21	1.45	43
6	Music Library	1.00	4.00	3.07	1.30	1.69	43
7	Learning Center Tutoring	1.00	4.00	2.80	1.36	1.86	40
8	LMTC Computer Lab	1.00	4.00	2.23	1.24	1.53	43
9	Copy/Printing Services	1.00	4.00	2.19	1.14	1.30	42
10	Group study rooms (reservations needed)	1.00	4.00	2.33	1.34	1.80	43
11	Quiet study spaces (West reading room, 2nd floor)	1.00	4.00	1.88	1.19	1.41	43
12	Collaborative study space (North reading room)	1.00	4.00	2.36	1.32	1.75	42

#	Question	Very Satisfied		Somewhat Satisfied		Unsatisfied		Have Never Used		Total
1	Librarian research support	45.45%	20	18.18%	8	0.00%	0	36.36%	16	44
2	Circulation (checkout materials, accounts)	48.84%	21	16.28%	7	0.00%	0	34.88%	15	43
3	General print book collection	37.21%	16	27.91%	12	0.00%	0	34.88%	15	43
4	Reserve textbook collection	44.19%	19	16.28%	7	2.33%	1	37.21%	16	43
5	Print periodicals (magazines/newspapers)	16.28%	7	16.28%	7	0.00%	0	67.44%	29	43
6	Music Library	23.26%	10	11.63%	5	0.00%	0	65.12%	28	43
7	Learning Center Tutoring	30.00%	12	15.00%	6	0.00%	0	55.00%	22	40
8	LMTC Computer Lab	39.53%	17	25.58%	11	6.98%	3	27.91%	12	43
9	Copy/Printing Services	35.71%	15	30.95%	13	11.90%	5	21.43%	9	42
10	Group study rooms (reservations needed)	41.86%	18	20.93%	9	0.00%	0	37.21%	16	43
11	Quiet study spaces (West reading room, 2nd floor)	55.81%	24	20.93%	9	2.33%	1	20.93%	9	43
12	Collaborative study space (North reading room)	40.48%	17	19.05%	8	4.76%	2	35.71%	15	42

Q4 - If you have used any of the following online services, please indicate your satisfaction with them. (*If you rate any Unsatisfied, please provide reason(s) in the additional comments box at the end of this survey)

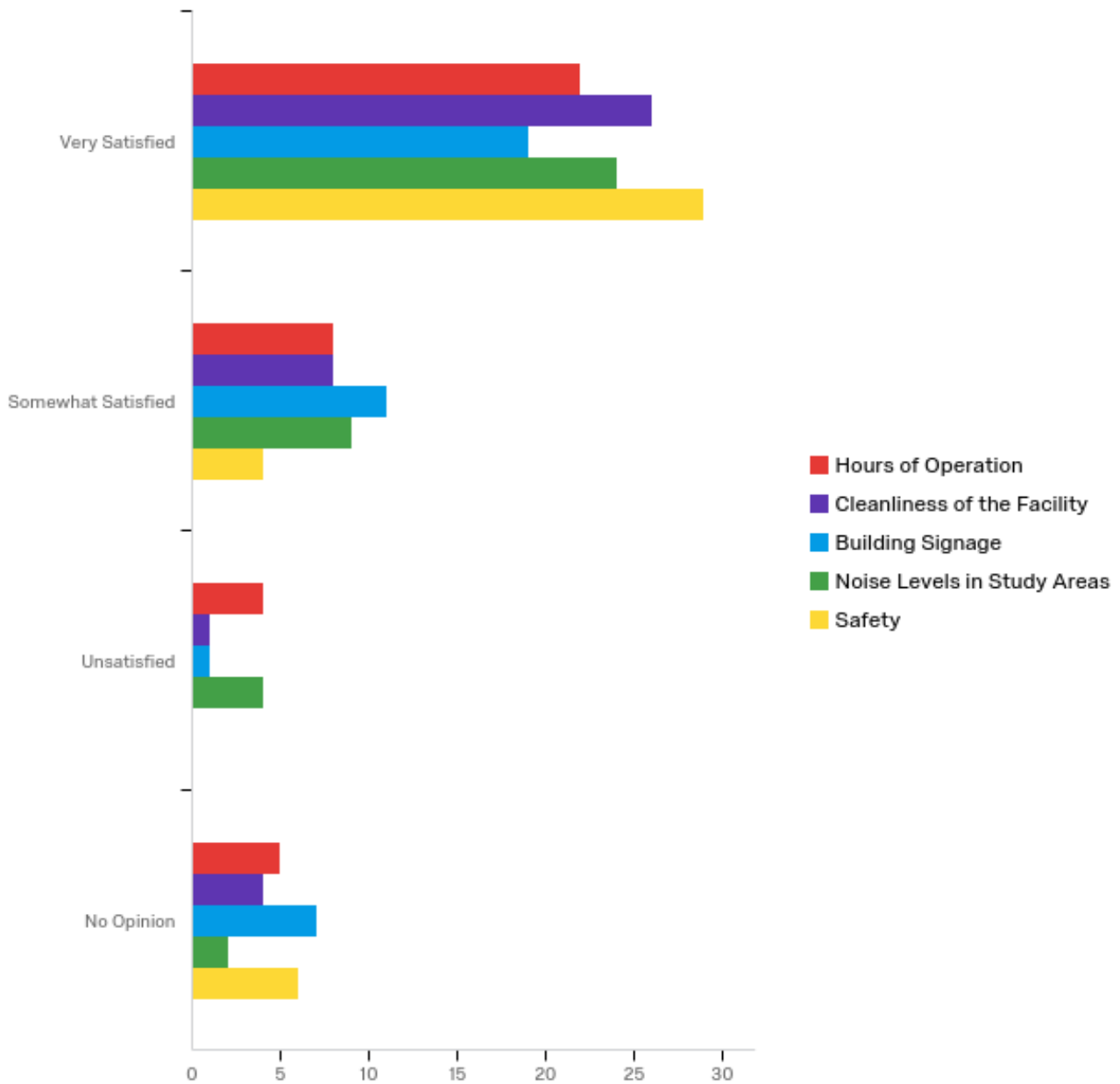


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Library eBooks	1.00	4.00	2.71	1.31	1.72	41
2	Library Databases	1.00	4.00	1.95	1.14	1.30	40
3	OneSearch Platform	1.00	4.00	2.40	1.30	1.69	40

4	Ask-a-Librarian Email Service	1.00	4.00	3.49	1.08	1.17	39
5	Library Research Guides	1.00	4.00	2.56	1.34	1.81	41
6	Group Study Room Reservation System	1.00	4.00	2.82	1.36	1.84	39
7	Citation Guides	1.00	4.00	2.60	1.34	1.79	40
8	Online Tutoring (Net Tutor)	1.00	4.00	3.67	0.86	0.74	39

#	Question	Very Satisfied		Somewhat Satisfied		Unsatisfied		Have Never Used		Total
1	Library eBooks	29.27%	12	17.07%	7	7.32%	3	46.34%	19	41
2	Library Databases	50.00%	20	22.50%	9	10.00%	4	17.50%	7	40
3	OneSearch Platform	37.50%	15	20.00%	8	7.50%	3	35.00%	14	40
4	Ask-a-Librarian Email Service	15.38%	6	0.00%	0	5.13%	2	79.49%	31	39
5	Library Research Guides	34.15%	14	19.51%	8	2.44%	1	43.90%	18	41
6	Group Study Room Reservation System	30.77%	12	10.26%	4	5.13%	2	53.85%	21	39
7	Citation Guides	32.50%	13	20.00%	8	2.50%	1	45.00%	18	40
8	Online Tutoring (Net Tutor)	7.69%	3	2.56%	1	5.13%	2	84.62%	33	39

Q5 - Please rate the Library & Learning Resources in terms of the following. (*If you rate any Unsatisfied, please provide reason(s) in the additional comments box at the end of this survey)

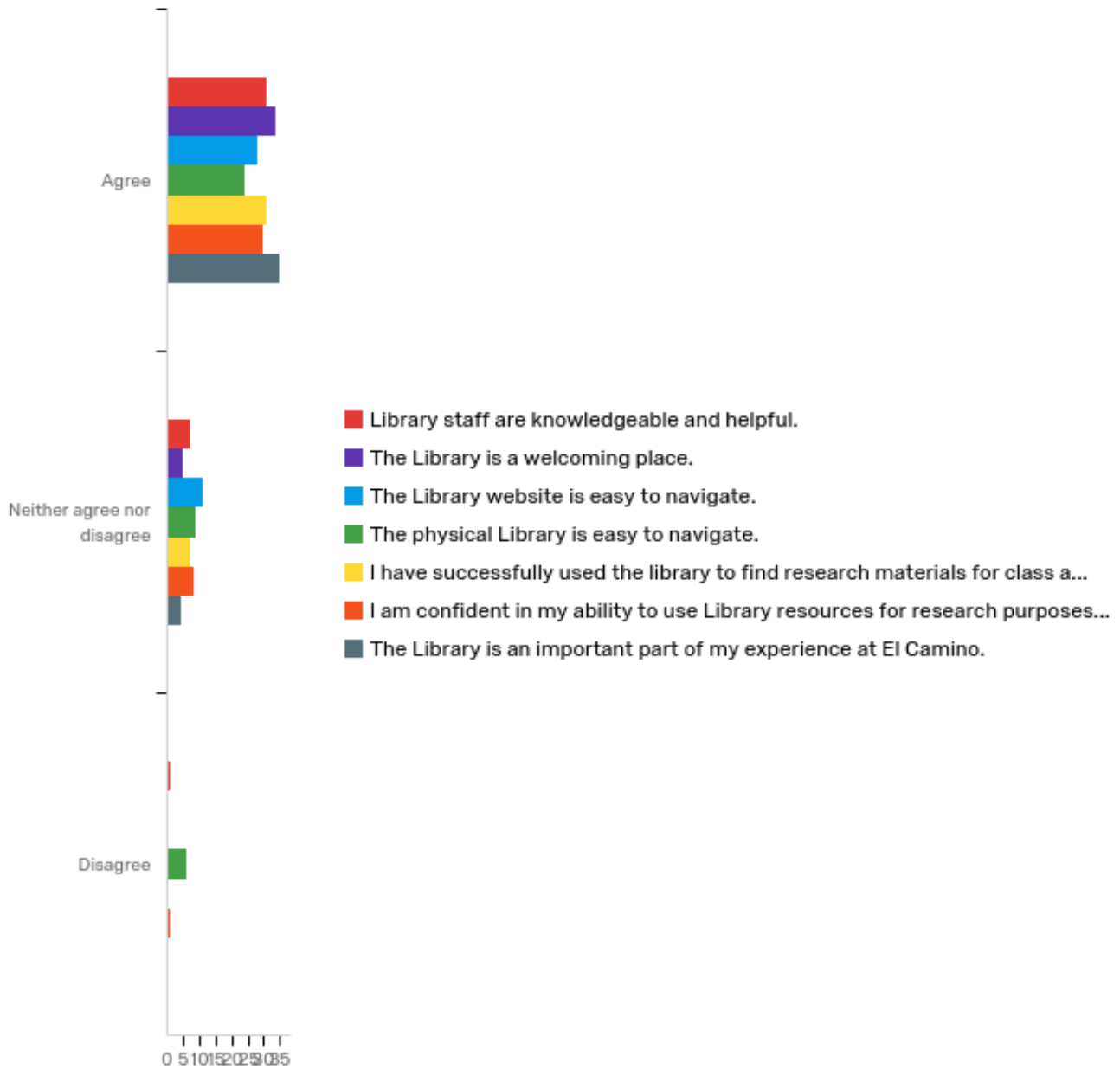


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Hours of Operation	1.00	4.00	1.79	1.07	1.14	39
2	Cleanliness of the Facility	1.00	4.00	1.56	0.96	0.91	39
3	Building Signage	1.00	4.00	1.89	1.12	1.25	38

4	Noise Levels in Study Areas	1.00	4.00	1.59	0.87	0.75	39
5	Safety	1.00	4.00	1.56	1.08	1.17	39

#	Question	Very Satisfied		Somewhat Satisfied		Unsatisfied		No Opinion		Total
1	Hours of Operation	56.41%	22	20.51%	8	10.26%	4	12.82%	5	39
2	Cleanliness of the Facility	66.67%	26	20.51%	8	2.56%	1	10.26%	4	39
3	Building Signage	50.00%	19	28.95%	11	2.63%	1	18.42%	7	38
4	Noise Levels in Study Areas	61.54%	24	23.08%	9	10.26%	4	5.13%	2	39
5	Safety	74.36%	29	10.26%	4	0.00%	0	15.38%	6	39

Q6 - Please rate your level of agreement with the following statements.

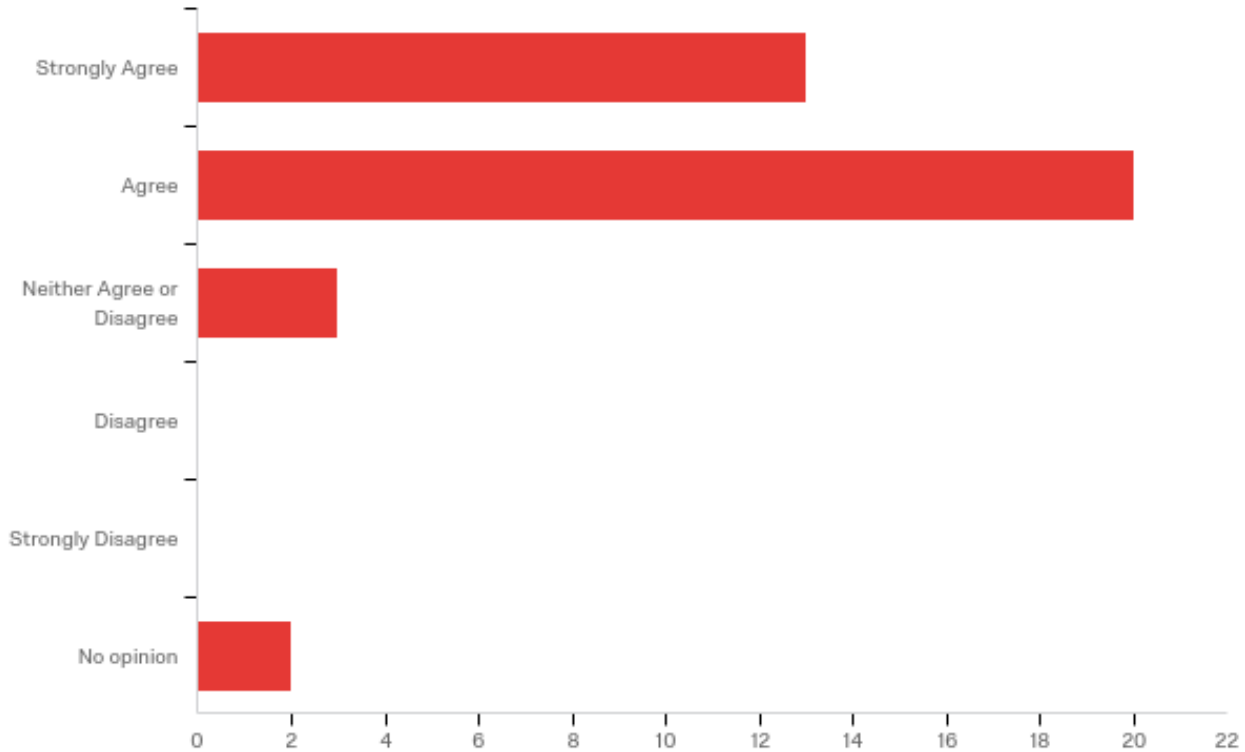


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Library staff are knowledgeable and helpful.	1.00	3.00	1.23	0.48	0.23	39
2	The Library is a welcoming place.	1.00	2.00	1.13	0.33	0.11	39
3	The Library website is easy to navigate.	1.00	2.00	1.28	0.45	0.20	39
4	The physical Library is easy to navigate.	1.00	3.00	1.54	0.75	0.56	39

5	I have successfully used the library to find research materials for class assignments.	1.00	2.00	1.18	0.39	0.15	38
6	I am confident in my ability to use Library resources for research purposes.	1.00	3.00	1.26	0.49	0.24	39
7	The Library is an important part of my experience at El Camino.	1.00	2.00	1.10	0.30	0.09	39

#	Question	Agree		Neither agree nor disagree		Disagree		Total
1	Library staff are knowledgeable and helpful.	79.49%	31	17.95%	7	2.56%	1	39
2	The Library is a welcoming place.	87.18%	34	12.82%	5	0.00%	0	39
3	The Library website is easy to navigate.	71.79%	28	28.21%	11	0.00%	0	39
4	The physical Library is easy to navigate.	61.54%	24	23.08%	9	15.38%	6	39
5	I have successfully used the library to find research materials for class assignments.	81.58%	31	18.42%	7	0.00%	0	38
6	I am confident in my ability to use Library resources for research purposes.	76.92%	30	20.51%	8	2.56%	1	39
7	The Library is an important part of my experience at El Camino.	89.74%	35	10.26%	4	0.00%	0	39

Q7 - The Library & Learning Resources division is successfully meeting its mission "to empower every student, and the ECC community, with the knowledge, tools and life skills necessary to ensure success - through academic guidance, compassion and encouragement"?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	The Library & Learning Resources division is successfully meeting its mission "to empower every student, and the ECC community, with the knowledge, tools and life skills necessary to ensure success - through academic guidance, compassion and encouragement"?	1.00	6.00	1.95	1.12	1.26	38

#	Answer	%	Count
1	Strongly Agree	34.21%	13
2	Agree	52.63%	20

3	Neither Agree or Disagree	7.89%	3
4	Disagree	0.00%	0
5	Strongly Disagree	0.00%	0
6	No opinion	5.26%	2
	Total	100%	38

Q8 - What do you feel are the areas of strength for the Library and its services?

What do you feel are the areas of strength for the Library and its services?

Na

Computers and quiet area 2nd floor

I've really only used the library for access to JSTOR articles, which is great

The availability of space to work independently

k

Most staffs are knowledgeable and helpful and use of internet is very helpful

E Librarian Guide

Receiving help from the Librarians

I really appreciate the copy center and the computer lab area where students have access to some of the latest technology while pursuing their studies. The computers actually are working and functional and have some of the latest software and other databases both artistic and technical. Thank you very much!

it has excellent personal space to study, its usually clean, and its useful

The computer labs, the upper level areas- lots of books there, tutoring, and charging tables, print services

online databases

The librarians are always at the student's disposal ready to help.

The research databases that are available and the support in learning how to utilize those resources and find materials.

Study spaces and textbook checkout

I want to be need gd job.... I m bengali plzzz kindly give.me

Good environment outside of class for students on campus

The study rooms are halls are great. They offer me a place to study when it is not raining outside.

the resources they provide such as the computers, books, online databases, citing formats

The amount of resources available.

The community of students also using the facilities.

All of the above

Music Library

the checking out of variety of music

Access and availability of resources

East reading room

Q9 - What services, resources or programming would you like to see the Library & Learning Resources division offer?

What services, resources or programming would you like to see the Library & Learning Resources division offer?

Na

More very quiet study areas as some very loud; a computer Mac with Photoshop like art bldg

More access to ebooks? I wasn't able to find any, but I may not have been looking in the right areas.

N/A

k

more spaces for computers and people who like to study individually and use online services

Random study groups people who don't know each other can connect through

Express Printing - No ID needed.

Undecided

Well, I would like to see more programs designed for entry level positions for various clerical or administrative jobs where individuals can take the entry-level course or exam and then be eligible for hire by governmental agencies. In other words, El Camino College could be a liaison into the clerical field or administrative field.

i wish they would open sooner than 8am

E-book service with Libby (app)

/

maker spaces

more electric plugs

I would love to see longer hours for night students and weekend students. I would also appreciate a more user friendly webpage or a map that efficiently details the layout of the library.

Im helping library

More accessibility/use for art and CADD

More study rooms and quieter spaces.

Ebooks that can be accessed like like in OverDrive or cloudLibrary; guide how best to access the ebooks; map of the library layout

Better copiers, ability to scan to email

N/A

better practice rooms

Q10 - Additional comments to share?

Additional comments to share?

Na

Too many smokers outside library; not enough very quiet spaces to read and focus

N/A

El Camino College library needs major remodeling and add more space for students who need to use library and also sometimes homeless people take spaces at the library for taking a nap

no, thank you

The library is very helpful

The bookstore needs to be accountable for its vending machine

I believe you are doing a great service to the Los Angeles County community and attending school at El Camino College is now a much more positive environment.

n/a

In my two years studying at the El Camino library, I have had more interruptions by loud faculty than loud students.

Thank you for all of your hard work!

Both times I attempted to use the printing services in the library, the payment system was not working

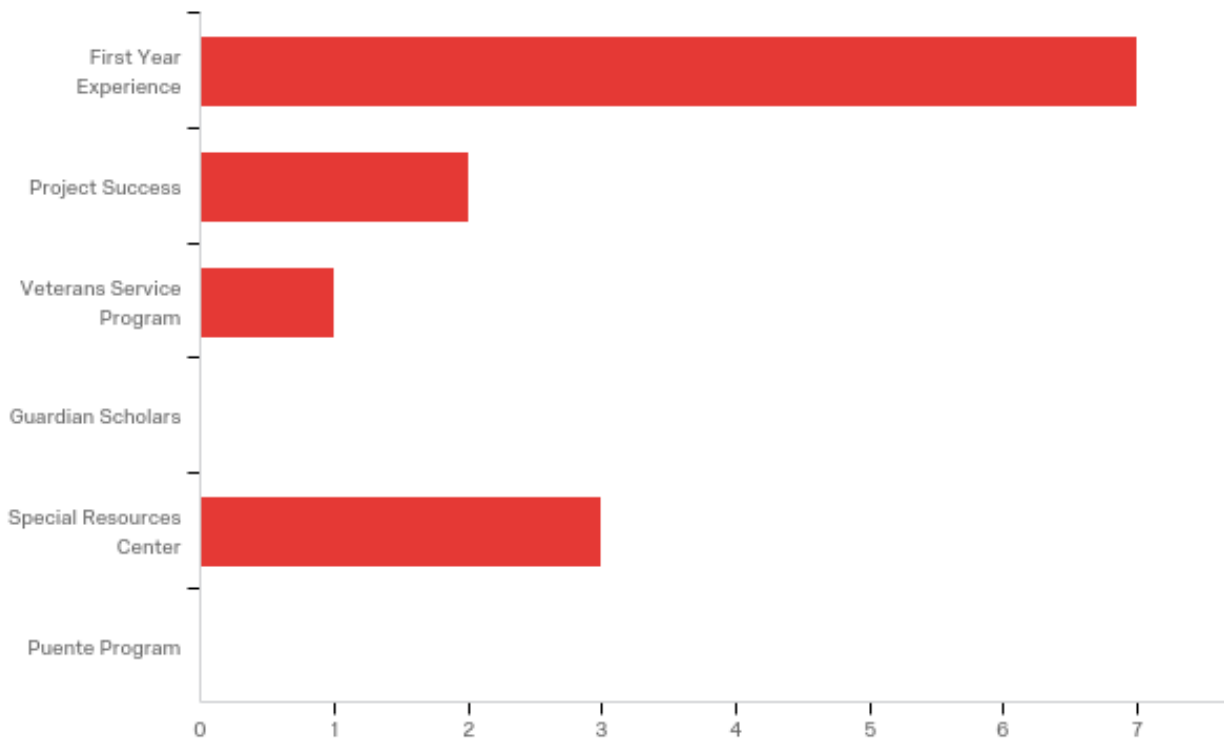
None

The music library needs benches in the hallway outside the main doors, and the copier should be able to scan to email.

Excellent services

The Music library needs a MORE USER FRIENDLY copier/printer. Even the library staff has a difficult time using it.

Q11 - Please indicate if you participate in any of the following programs. The information will be used to assist the Library in developing programs & services that support the unique needs of our students. [Mark all that apply]



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Please indicate if you participate in any of the following programs. The information will be used to assist the Library in developing programs & services that support the unique needs of our students. [Mark all that apply]	1.00	5.00	2.23	1.62	2.64	13

#	Answer	%	Count
1	First Year Experience	53.85%	7
2	Project Success	15.38%	2
3	Veterans Service Program	7.69%	1

4	Guardian Scholars	0.00%	0
5	Special Resources Center	23.08%	3
7	Puente Program	0.00%	0
	Total	100%	13