



Student Services Divisions' In Brief

El Camino College

AUGUST 2024

Enrollment Services

Enrollment Services General

(No Updates At This Time)

Admissions and Records

(No Updates At This Time)

Financial Aid

Basic Needs Center

- The Warrior Pantry and Warrior Closet will be closed August 20 through August 22, 2024. We will reopen for Fall 24 semester on August 27, 2024. The Basic Needs Office will be open during this time.
- We welcome our new Specialist Jocelyn Rivera. Ms. Rivera will begin on August 1, 2024.
- U-Pass
- We will begin distributing the Fall 24 U-pass on Monday, August 26, 2024.
- Closet
- Due to an abundant supply of donations, we are unable to accept clothing items until September 3rd.

Financial Aid

2023-2024 Grants and Loans Summary

- Pell Grant: 7,269 recipients - \$29,698,548
- FSEOG Grant: 1,927 recipients - \$818,022
- Cal Grant: 2,802 recipients - \$4,154,641
 - Completion Grant: 2,506 recipients - \$7,051,291
 - 89 % of Cal Grant recipients carried 12+ units per term
- Federal Loans: 232 recipients - \$909,405

2024-2025 Summary as of 7/19/2024

- FAFSA Applications: 31,513
- CA Dream Act Applications: 1,427
- Pell Grant Awards: 8,480 awards - \$27,969,398
- CCPG Fee Waivers: 13,546 awards - \$7,480,756
- All Other Awards: 3,270 awards - \$3,219,595
 - *Note: For 2024-2025 aid year, aid administrators are now required to enter FAFSA updates manually in to the Department of Education system. This is the latest news from the Department of Education. FA is aware of the impact on underrepresented student populations and families. We are working diligently to process files as fast as we can. This impact is for all schools across the nation.*

Financial Aid Fraud

- Identified Fraudulent Records for Summer 2024:
- Number of Records: 483
- Total Awards: \$121,993
- Delayed or stopped awards until identity is authenticated in person.

International Student Program (No Updates At This Time)

Outreach and School Relations

Contact Center Updates –

- Currently working with 3-agents due to budget constraints
- August focus:
 - Applied Not Enrolled
 - Add Authorization – 16 Week Courses
 - DFNP (end 8/4)
 - In-Progress Applications
 - New and Previously Enrolled Students not yet Registered
 - New Student Welcome Tours
 - Prospective Students
 - And other campaigns as requested and if staff are available

July Totals:

	Monthly Total
Total calls made	5,208
Outbound calls	4,831
In-Bound calls	7,786
Calls with voicemail outcome	2,578
# of Campaigns active	11
July Unique students called	3,805
Average calls per agent	1,126
Total messages sent	169,590
Emails sent	54,334
Texts sent	115,256
Unique students messaged	72607

South Bay Promise –

- Deadline was 7/31
- Working on cleaning up prior cohorts and finalizing new cohort
- Biggest challenge – students previously applied without or with incorrect SSN; FAFSA not on file until students correct information with A&R

General Updates –

- Prep for Fall communication shared with students to prepare for the fall term
- New Student Welcome Tours offered at ECC on 8/20-8/21
- Welcome Week tables will be around campus Monday, 8/26 through Friday, 8/30. Campus community is invited to sign up and volunteer at one of the tables.
- Working on increasing community contacts, currently at 97. Message will be sent to remind about outreach services for 2025 recruitment

[Outreach Calendar of Activities completed July through Mid-August](#)

Below is a snapshot of July Outreach activities:

2024-25 Outreach Events and Services	July
Information Session	1
Application Workshop	0
Orientation	0
Individual Tour	22
Group Tour	0
Prospect Appointment	2
College/Career Fair	7
Info Table	6
Registration	0
Partner Meeting	1
Flyer Drop Off	3
Other	0
Total Scheduled	42
Cancelled (Organizer)	3
Rescheduled	3
No Show	6
Actual Total	30
Expected Attendance	1,889
Approximate Attendance	1,296
Total Outreach Hours	61
Number of Prospects	48
Working Days	18

Warrior Welcome Center

- Join us for our two-day Reg Fest event on Tuesday, August 20th, and Wednesday, August 21st, from 1-6 PM. We'll provide registration assistance, express counseling, financial aid support, and admissions help to get you ready for the upcoming term.
- We continue to offer New Student Orientations online and in person please refer student to the Welcome Center. Students can also complete the New Student Orientation online via Qualtrics in their ECC portal.
- Drop-in registration support is available via zoom bit.ly/WWC-EDI or in person in our Welcome Center · Questions please email us welcomecenter@elcamino.edu phone number: 310-660-3405.

Counseling and Student Success

Career

- **Choosing A Major Workshops** taking place during Reg Fest and throughout the Fall. For a full list of dates and to register, you may go here: <https://www.elcamino.edu/support/careers/index.php>
 - 8/20 @ 1:00 p.m. & 3:30 p.m.
 - 8/21 @ 1:00 p.m.
- **Reg Fest Career Drop-Ins** will take place on August 20 at 2:30 p.m. in SSB, EOPS Lab Rm 224. Wednesday August 21 will take place at 2:30 p.m. in SSB Rm 287

- **FIRST job fair:** 2nd Annual Student Orientation, Car Exhibit/Job Fair & Fundraiser - 9/14. Employers confirmed to attend: UNITE LA, Chrysalis, Mass Liberation, Goodwill - Southern Los Angeles County Workforce Development Division, Worker Education & Resource Center (We-RC).
- **BSS Meta Major Month - October** (Times and location TBD)
 - What Can I Do with a Communications major: October 1
 - Alumni panel: October 15
 - Mini/Micro Job Fair: October 22
 - Mini Transfer Fair: October 29
- **Handshake:** Handshake is a full-circle Career Services CRM platform for students and employers. Career Services will begin the implementation process with them this Fall with a launch date of Spring 2025. This platform will significantly increase engagement with employers, students, and connect students to employment opportunities, while also serving as a registration tool for workshops and events.
- **Work-Based Learning & Apprenticeships**
 - Career Services is ready to submit an LEA agreement with LAUNCH Apprenticeship Network, a third party intermediary that is working with California Community Colleges in establishing apprenticeships with local industry partners.
 - Work-Based Learning & Apprenticeship Counselor, Sergio Pineda, has joined the Career Services team.
- **SBWIB**
 - Frogman Media Group: Working closely with this employer to employ two paid interns into their organization through our partnership with the South Bay WIB.
 - 2023-2024 SBWIB Activity Report Highlights in collaboration with ECC Career Services:
 - 93 student engagements
 - 19 student placements in internships, pre-apprenticeships, and direct hires.
 - 7 on campus tablings
 - 12 workshops
 - 257 workshop attendees

Counseling General

(No Updates At This Time)

FYE

- FYE Student Admit Receptions begin Monday, August 12th thru Wednesday, August 14th in the East Dining room
- FYE Family Reception will take place Monday, August 12th at 5pm in the East Dining Room
- FYE/MESA STEM Student & Family Reception will take place Tuesday, August 20th at 5pm in East Dining room
- FYE workshops for the fall 2024 have now all be posted for new and continuing students to the FYE website
- FYE has kicked off our spring transfers campaign for students wishing to apply for spring 2025
- All FASST financial aid workshops have now concluded for the summer
- 700+ students attended the FASST workshop this summer

- **Immigrant Student Success Program (ISSP)**

[Counseling appointments availability – Fall 2024](#)

- Mondays: 8:30am to 3:30pm (with Ayman Mendoza)
- Tuesdays/Thursdays: 9:30am – 4:00pm (with Laura Mason)
- Wednesdays: 10:00am – 5:00pm (with Noemi Caraveo)
- Fridays: 8am – 12pm (with Chris Yik)
- The Immigrant Student Success – New Student Orientation took place on August 6th at 4:00pm in the East Dining Hall. We had 41 attendees who came and learn about: academic counseling, AB540, 6 units or fewer non-resident tuition form, Financial Aid/ CA Dream Act, EOPS, Transfer, ESL, and free immigration legal services through our partnership with Coalition for Human Immigrant Rights, Los Angeles (CHIRLA).
- Immigrant Student Success Coordinator met with UndocuScholars LLC to go over planning for upcoming events in the Fall and Spring Semester.
- 5. Immigrant Student Success Program (ISSP) Coordinator will participate in Inter-Club Council trainings on August 21st.
- Good News!

Student Support Services

Student Support Services General

(No Updates At This Time)

EOPS/CARE/NextUP/CalWORKs/Guardian Scholars

EOPS

- EOPS/CARE is accepting applications for Fall 2024. Students can apply online at https://elcamino.formstack.com/workflows/eops_care_program_application_fa2_4
- EOPS will participate in Reg Fest on August 20th and 21st to recruit new students.
- EOPS Program Orientations are scheduled online and in-person on Mondays beginning July 15th (10-11 am, 12-1 pm, 3-4 pm); eligible students will be invited via email, text, and phone calls. We will include Friday orientations in September.
- The Early Start program took place on Wednesday, August 7th from 9 am-3 pm. The goal of the EOPS Early Start program is to help incoming ECC EOPS students successfully transition to college and connect them with the services and campus resources they need to be successful college students.

CARE

- CARE is currently accepting CARE Certification forms from new and continuing students for the 2024-2025 academic school year. Students can submit a CARE Certification form at <https://tinyurl.com/carecertform2024>
- New eligible students will be invited to schedule a CARE intake appointment for onboarding in August.
- CARE students will now be required to collect meal and transportation cards at set deadlines. New and continuing students must submit a new Mutual Responsibility Contract (MRC) acknowledging changes to the program. Students can submit an MRC at <https://tinyurl.com/CAREMRC2024-25>
- Disbursement for service cards will commence after the census date. CARE students can find deadlines for meal and transportation card pick up in the [CARE Program Important Dates and Deadlines](#) form. Students can also find the form on the ECC CARE Program website.
- **The Live Your Dream Awards** Applications open on Thursday, August 15th. CARE students and other single parenting students are encouraged to apply for additional financial support for the 24-25 academic year.
- The CARE program can provide EOPS advisor contact credit for CARE students starting on Monday, August 26th.

CalWORKs

- Case Management:
 - Checking on students who have not enrolled for the fall semester
 - Checking to see if students' Education Plans are up to date
 - July Monthly Attendance Reports (GN 6365) are due August 10th
 - DPSS Invoice July 2024 is due on August 15th

- MMR July 2024 is due on August 20th
- Contacting GSWs for the GN 6011s (Stop Notices)
- Virtual Office Hours continue each Tuesday at 9:00 am
- Continue planning with the CARE Team for the Fall 2024 Kick-off scheduled for September 13th
- Begin contacting CW students for Verification of Benefits two weeks before the fall semester begins (Text messages, phone calls, and emails)
- Work study:
 - 13 students expected to work for fall 2024 thus far
 - 4 more students actively seeking on-campus employment
 - CalWORKs student leader began working at the CalWORKs office
 - 7 new intakes so far for August 2024
 - Meeting with students to update resumes and schedule appts for SAP appeal assistance

Foster Youth Student Success

- Guardian Scholars and NextUp are accepting applications for Fall 2024
- Continue to schedule welcome/onboarding appointments
- Outreach is being conducted for students after referencing FAID verified list, CCC Apply list to onboard them into NextUP or Guardian Scholars
- Check students' SAP / Probation status to flag those who need SAP appeal (Fall '24)
- Continue with recruitment efforts to create partnerships with ILP's, HS Liaisons and Social Workers
- The Foster Youth Student Success Website will go live in August 2024
- Recruiting to hire a Student Success Coordinator for Foster Youth. The closing date is August 23rd. More details can be found [HERE](#).

Student Development Office

(No Updates At This Time)

Student Health Services

- Student Health Services: Fall 2024 Events & Workshops | [View Flyer](#)
- Student Health Services: Fall 2024 Certifications & Trainings | [View Flyer](#)
- Aug 29 & 30 - Mental Health First Aid Certification | [View Flyer](#)
- Sept 3 - Positive Paws: Therapy Dogs | [View Flyer](#)
- SHS Discovery Series: Fall 2024 | [View Flyer](#)
- Sept 3 - Discover the Health Center | [View Flyer](#)
- Sept 9 - Narcan (Naloxone) Training | [View Flyer](#)

Veteran Services

Activities AUGUST 2024

Meeting with US VETS employment and career opportunities for veteran students	Student Success
Meeting with Long Beach Veterans Collaborative and Long Beach VA to planning October stand-down for homeless veterans	Outreach
Attended Army Change of Command Ceremony – Autry Museum	Outreach
Attended Army Recruitment Community meeting at UCLA	Outreach
Met with Cameron Swartz – Housing Authority City of Los Angeles for employment opportunity for veteran students	Student Success
Attending VRC 101 Student Outreach and Recruitment	Outreach
Attending 2 day Veterans Symposium in Newport Beach	Student Success
Ongoing meetings with Director of Sunburst Military Youth Academy to talk about El Camino as a college option for their students	Outreach
Ongoing participation in MAP and VAR trainings – able to hire staff to address the 1000 JST's to be uploaded into the system	Student support/ 2030 vision
Preparing Green Zone Training for Professional Development Week	Student Success

Other Student Services

Athletics

(No Updates At This Time)

BSS/SEA Pathway

(No Updates At This Time)

Black Student Success Center

AUGUST

BSSC Fall Events

- Fall Kickoff Event-Flyer COMING SOON!
 - WED 8/28; 12-2PM
 - COMS Patio
- BSSC Counseling Available!
 - Please Schedule an appointment today!
 - LINK: <https://www.elcamino.edu/support/resources/black-student-success-center/index.php>
- BSSC Center Hours
 - Monday-Thursday 9-4PM

SEPTEMBER

- BSSC Kickball Game/ Networking Event
 - WED 9/18; 3-5PM
 - Location TBD
- BSSC Counseling Available!
 - Please Schedule an appointment today!
 - LINK: <https://www.elcamino.edu/support/resources/black-student-success-center/index.php>
- BSSC Center Hours
 - Monday-Thursday 9-4PM

Emergency Fund

(No Updates At This Time)

FIRST (Formerly Incarcerated Re-entry Students Thriving)

- **2nd Annual FIRST Student Orientation/ Car Exhibit Fair:** happening Saturday September 14th 9am-2pm
- **Men's Talking Circle:** FIRST student talking circles take place on the 1st and 3rd Wednesday of the month 1-2pm. Starting in September
- **Beauty Hour (Womens' Group):** Happening once a month 9/19 & 10/17 1pm-3pm in Social Justice Conference Room
- **UCLA Underground Scholars Campus Visit:** Geared towards Formerly Incarcerated and System Impacted Students Happening Aug 1st @ 11am-2pm. FIRST counselor took three students
- **Fall Class Registration Campaign:** We are still taking on new applications and focusing on registering students for Fall courses
- **Resiliency FIRST Student Club:** For more information, please reach out to shaun_leverett4522@elcamino.edu

LGBTQIA+

- Fall PD Day Opening (**August 22**)
 - Introduction of upcoming Affinity Centers (10-minute opening)
 - Safe Zone Training Break Out Session (2:15-4:00pm)
 - Impact of Silence Ice Breaker/Jeopardy Core Vocabulary & Gender/Best Practices

- LGBTQIA+ History Month (**October**)
 - 4 Weekly Movie/Documentary Screenings
- National Coming Out Day (**October 11**)
 - Coming Out of the Closet Campus Activity
- Spirit Day (**October 17**)
 - Campus Wide Tabling Event
- Transgender Day of Remembrance (**November 20**)
 - Trans Chorus or Trans Latin@ Coalition Performance
- World AIDS Day (**December 1**)
 - Campus Wide Tabling Event
 - Possible Guest Speaker (TBD)
- Drag Race Recap (**Every Thursday**)
- Monthly Legal Name Change Clinic (**TBD**)
- Monthly Gay Day Mixer (**TBD**)

MANA

(No Updates At This Time)

PASS

(No Updates At This Time)

UMOJA Project Success

- New Student Orientations Zoom Dates
 - Monday, August 5, 2024; 1pm-2:30pm
 - Tuesday, August 6, 2024; 1pm-2:30pm
- New Student Welcome Day
 - Tuesday, August 20, 2024; 10am-2pm BSSC 225

Puente Program

(No Updates At This Time)

Social Justice Center:

(No Updates At This Time)

Student Equity and Achievement Center

(No Updates At This Time)

Outreach & School Relations Event Calendar – August 2024 through Mid-September 2024

	Date	Day	Start	End	Event Name	Location	Organization Served
1	8/1/2024	Thursday	7:00 AM	1:00 PM	Farmers Market (Redondo Beach)	Off campus	City of Redondo Beach
2	8/3/2024	Saturday	9:00 AM	1:00 PM	Harbor-UCLA Medical Center Children's Health Fair	Off campus	Harbor-UCLA Medical Center
3	8/3/2024	Saturday	2:00 PM	8:00 PM	Movies in the park (El Segundo)	Off campus	El Segundo Rotary
4	8/4/2024	Sunday	8:30 AM	2:30 PM	Back to School Giveback IV	Off campus	SOLA Impact
5	8/6/2024	Tuesday	10:00 AM	11:00 AM	Partner meeting (City of Lawndale)	Off campus	City of Lawndale
6	8/6/2024	Tuesday	11:00 AM	12:00 PM	Individual Tour	On campus	Incoming ECC student
7	8/6/2024	Tuesday	1:00 PM	3:00 PM	Flyer Drop Offs	Off campus	Prospective Student
8	8/6/2024	Tuesday	4:00 PM	7:30 PM	National Night Out (City of Lawndale)	Off campus	City of Lawndale
9	8/6/2024	Tuesday	5:00 PM	8:00 PM	National Night Out (City of Lomita)	Off campus	City of Lomita
10	8/7/2024	Wednesday	9:00 AM	10:00 AM	Individual Tour	On campus	Incoming ECC Student
11	8/7/2024	Wednesday	12:00 PM	1:00 PM	Individual Tour	On campus	Incoming ECC student
12	8/7/2024	Wednesday	12:00 PM	1:00 PM	Green Dot Private Event	On campus	Art Complex Lawn
13	8/7/2024	Wednesday	1:30 PM	2:30 PM	Community Prospect Visit	On campus	Prospective Student
14	8/7/2024	Wednesday	2:00 PM	3:15 PM	Individual Tour	On campus	ECC Staff
15	8/7/2024	Wednesday	4:00 PM	8:00 PM	Community Night (Carson Sheriff's Station)	Off campus	City of Carson
16	8/8/2024	Thursday	12:00 PM	1:00 PM	Individual Tour	On campus	Prospective Student
17	8/9/2024	Friday	8:15 AM	12:45 PM	Redondo Union High School Tabling	Off campus	Redondo Union HS
18	8/10/2024	Saturday	12:00 PM	4:00 PM	Community Outreach Event	Off campus	Grace Chapel Cogic
19	8/12/2024	Monday	10:00 AM	11:00 AM	Individual Tour	On campus	Prospective Student
20	8/13/2024	Tuesday	11:00 AM	4:00 PM	Farmers Market (Manhattan Beach)	Off campus	City of Manhattan Beach
21	8/14/2024	Wednesday	10:00 AM	11:30 AM	Business Meeting Organic Waste Chamber of Commerce (City of Gardena)	Off campus	City of Gardena
22	8/14/2024	Wednesday	10:00 AM	11:00 AM	Individual Tour	On campus	Prospective Student
23	8/15/2024	Thursday	8:15 AM	12:45 PM	Redondo Union High School Tabling	Off campus	Redondo Union HS

24	8/16/2024	Friday	2:00 PM	3:00 PM	Community Prospect Visit	On campus	Prospective Student
25	8/17/2024	Saturday	10:30 AM	2:30 PM	BethelSoLA Back-to-School Festival	Off campus	Bethel MBC - South Los Angeles
26	8/17/2024	Saturday	6:00 PM	9:00 PM	Movies in the park (Torrance)	Off campus	City of Torrance
27	8/20/2024	Tuesday	8:00 AM	5:00 PM	Fall 24 New Student Welcome Tours	On campus	Incoming ECC Students
28	8/21/2024	Wednesday	8:00 AM	5:00 PM	Fall 24 New Student Welcome Tours	On campus	Incoming ECC Students
29	8/25/2024	Sunday	8:00 AM	3:00 PM	Torrance Antique Street Fair	Off campus	City of Torrance
30	8/26/2024	Monday	5:00 AM	11:00 PM	Fall Welcome Week Starts	On campus	N/A
31	8/30/2024	Friday	11:00 PM	11:00 PM	Fall Welcome Week Ends	On campus	N/A
32	9/5/2024	Thursday	9:00 AM	11:00 AM	Group Tour- Kobe University	On campus	Kobe University (Japan)
33	9/6/2024	Friday	7:15 AM	9:30 AM	President's Breakfast	On campus	El Camino College
34	9/9/2024	Monday	11:00 AM	12:00 PM	Community Prospect Visit	On campus	Prospective Student
35	9/12/2024	Thursday	6:00 PM	7:30 PM	North FJUHS D College Fair	Off campus	Sonora High School (North Fullerton Joint Union HS District)
36	9/14/2024	Saturday	11:00 AM	5:30 PM	Blue's Festival	Off campus	City of Lawndale
37	9/14/2024	Saturday	11:00 AM	5:00 PM	Hispanic Heritage Festival (City of Inglewood)	Off campus	City of Inglewood
38	9/17/2024	Tuesday	6:00 PM	8:15 PM	25th Annual College & Career Fair	Off campus	Culver City Unified School District