



Faculty Caring Campus

At the Spring 2025 Professional Development Day, staff launched their Caring Campus with an information session and breakout sessions designed to share the staff behavioral commitments.

During the Fall 2025 PD Day session the faculty Caring Campus was featured and faculty shared what their group has been working on. Ten faculty were selected to lead the faculty Caring Campus efforts based on their metrics in student retention and success and a subsequent interview. The members of the faculty Caring Campus group include:

- | | |
|---------------------|---------------------|
| ❖ Argelia Andrade | ❖ Darcie McClelland |
| ❖ Jaime Gallegos | ❖ Dylan Meek |
| ❖ Maribel Hernandez | ❖ Susan Nilles |
| ❖ Camila Jenkin | ❖ Chris Page |
| ❖ Martin Leyva | ❖ Polly Parks |

After several meetings, faculty developed three behavioral commitments:

1. Get to Know Your Students
2. Create Moments of Connection
3. Grade/Give Feedback Early and Often

Both the faculty and staff behavioral commitments have been integrated into the updated employee acknowledgement and recognition program Caring Champions where individuals can be recognized for going above and beyond by demonstrating values including:

- C – Create moments of connection by contacting/communicating early
- A – Approach people who need assistance within a few feet
- R – Recognize/Refer people with warmth
- I – Identify ourselves with name badges
- N – Navigate across departments
- G – Give useful information, resources, & feedback

Through their discussions, faculty also touched upon a need for management support where administrators uphold the faculty and staff behaviors and celebrate faculty and staff accomplishments. Managers and administrators are scheduled to go through their own Caring Campus activities and will be sharing their behavioral commitments during the Spring 2026 PD Day session.

MEETINGS

Committee meets from 10 to 11am in LIB 202 on the 2nd Thursday of the month, and on Zoom on the 4th Thursday of the month.

PART OF ECC EVOLVE

This newsletter focuses on the Classified Staff cohort which is part of ECC EVOLVE.

WHAT IS CARING CAMPUS?

Caring Campus is a data-backed approach to serving students that El Camino College has implemented to make everyone feel welcomed and supported all across campus.

CARING CHAMPIONS!

Applauding Warrior PRIDE has been rebranded as "Recognize a CARING CHAMPION." Nominate El Camino employees who provide exemplary service to students or fellow employees using the new [submission form](#).

NAME BADGES

If you need a name badge or you've lost your name badge, submit a name badge request form.

[Name Badge Request Form](#)

Warrior Wednesday Walk & Tour

Warrior Wednesday Walks have been converted to Warrior Wednesday Walk & Tour. The tours are a great opportunity to get in a few steps while improving cross-departmental awareness.

On the last Wednesday of every month, staff are invited to join in and learn about other areas on campus through a walking tour. The tour will begin at the west entrance of the Student Services Building (near the drop off area) at 12:30 p.m.

Check out the flyer below for more information:



Caring Champions

Several employees were recognized for going above and beyond to provide exemplary service to students and fellow colleagues. The Caring Champions recognized during the month of August included:

- ❖ Analu Josephides
- ❖ Christina Conners
- ❖ Chuong Vu
- ❖ Connie H. Nguyễn
- ❖ Justin Lising
- ❖ Loretta Lau Valencia
- ❖ Sean Donnell

Behavioral Commitments



What is Caring Campus?

Behavioral commitments that help students feel welcome and connected to the campus

1	Name Badges	Students know who to approach with questions
2	Warm Handoff	Warm Referral Cards, walking the student over, or calling ahead are all ways to bring human connection to a transactional interaction
3	Ten Foot Rule	Approach any student within ten feet who seems to need assistance
4	Cross-Departmental Awareness	Awareness of what other departments do and contacts to direct students
5	Contact Students Early	Reach out to students during the first two weeks of the term
6	Expand Welcome Week	Brings excitement to the campus & provides students with useful information and resources
7	Caring Campus Moments	Start meetings by sharing recent student interactions that made students feel connected and welcome to the campus



The Caring Campus kickoff team has committed to the following behavioral commitments to best serve students. Now that the behavioral commitments have been selected, an implementation team will begin work defining activities for each commitment.

Check out 7 easy tips for following the behavioral commitments in this overview video here:



Video Link: <https://youtu.be/EvVAuzmZSk4>

Implementation Team

Contact us at:

CaringCampusStaff@elcamino.edu

Andres Orozco, Carl Turano, Erica Soohoo, Guadalupe Capistran, Jasmine Ramirez-Barba, Kirsten Gabourel, Gema Perez, Rae Interiano, Brooke Oto, Jayro Lopez, Loretta Lau-Valencia, Anna Reynolds, Jackie Nolasco, Francisca Candelas-Mercado