

Caring Campus

Newsletter

October 2025

EL CAMINO COLLEGE CARING CAMPUS



Caring Campus Story

Managers, staff, and faculty are being encouraged to start off meetings with a Caring Campus moment. Caring Campus moments are positive interactions that help people feel connected and welcome at El Camino College.

Dr. Marlow Lemons, the Dean of the Science, Engineering, and Mathematics (SEM) Division, shared his Caring Campus moment from Spring 2025:

"During the spring semester, one of my mentees was able to land an interview for an internship with a well-known engineering company. He was very excited yet nervous about this opportunity. When I asked him why he was "nervous", he stated that he did not have any formal wear to look presentable for the interview. Yes, he could have utilized the Warrior Pantry for clothes. But given the reputation of the company and this unique opportunity, I wanted him to look his best. During my lunchtime, I took my mentee to a local suit store and purchased him a suit with matching belt, shirt, and shoes. He looked like an executive! He felt like an executive! Whether he received the internship or not, it felt good to boost his confidence and provide him with the clothes he needed to look his best."

-Dr. Marlow Lemons, Dean of Science, Engineering, and Mathematics

Caring Champions

Several employees were recognized for going above and beyond to provide exemplary service to students and fellow colleagues. The Caring Champions recognized during the month of September included:

- | | |
|-------------------|--------------------|
| ❖ Steve Amezcua | ❖ Eliana Rios |
| ❖ Hannah Jessop | ❖ Gary Robertson |
| ❖ Marlow Lemons | ❖ Erika Solorzano |
| ❖ Rosanna Merrill | ❖ Christina Watson |
| ❖ Susan Nilles | |

MEETINGS

Committee meets from 10 to 11am in LIB 202 on the 2nd Thursday of the month, and on Zoom on the 4th Thursday of the month.

PART OF ECC EVOLVE

This newsletter focuses on the Classified Staff cohort which is part of ECC EVOLVE.

WHAT IS CARING CAMPUS?

Caring Campus is a data-backed approach to serving students that El Camino College has implemented to make everyone feel welcomed and supported all across campus.

CARING CHAMPIONS!

Applauding Warrior PRIDE has been rebranded as "Recognize a CARING CHAMPION." Nominate El Camino employees who provide exemplary service to students or fellow employees using the new [submission form](#).

NAME BADGES

If you need a name badge or you've lost your name badge, submit a name badge request form.

[Name Badge Request Form](#)

Colleague Help Menu Workshop

To promote cross-departmental awareness, Caring Campus has begun co-hosting workshops. Last month Caring Campus collaborated with the Colleague User Group to host a help menu workshop on Zoom.

The Colleague User Group (CUG), comprised of classified staff from across campus, has been working on figuring out solutions for user issues in Colleague, developing solutions for improving business practices by better using Colleague, and developing and supporting data governance on campus. You can find out about the work the group has been doing at the [Colleague User Group webpage](#).

During last month's workshop, Kevin Jackson, a programmer for ITS, showed participants how to find and use the help menus in Colleague and where to find additional helpful resources from Ellucian and on YouTube. At the end of the session, participants were able to provide feedback about the workshop, suggest ideas for future sessions, and provide descriptions of issues they encounter.

For anyone unable to attend the September workshop, it will be offered again this month. To attend the October workshop, [register now](#). *Registration is required.

Regardless of whether you attended the last month's workshop or plan to attend the October workshop, you can fill out the feedback survey to provide your thoughts on ideas for future workshops or to report issues you've encountered using Colleague. Share your feedback using this [form](#).

Other Caring Campus Workshops

Caring Campus has been partnering with other groups on campus to offer more workshops for staff. This month, Caring Campus will partner with Benefits Advisor, Christina Conners, to host a workshop on HR resources available to staff and open enrollment and with Librarian Catherine Bueno to offer a workshop on library resources available to staff. Check out the Caring Campus [webpage](#) for updates and registration links for these upcoming workshops.

Keep checking your email for information on future workshops. Don't forget to register to save a seat!

Behavioral Commitments



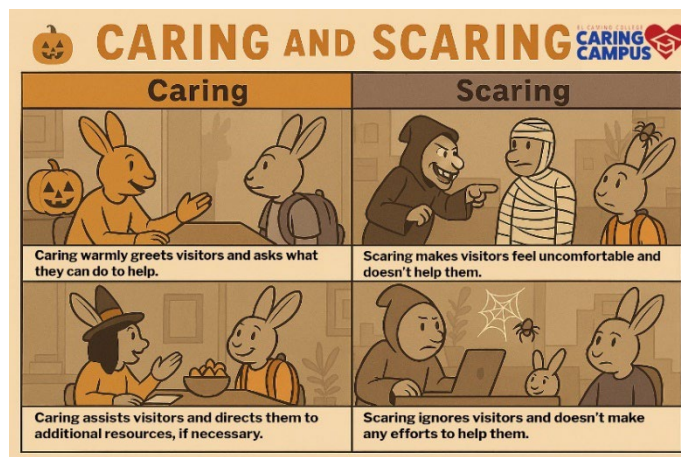
What is Caring Campus?

Behavioral commitments that help students feel welcome and connected to the campus

| | | |
|---|------------------------------|---|
| 1 | Name Badges | Students know who to approach with questions |
| 2 | Warm Handoff | Warm Referral Cards, walking the student over, or calling ahead are all ways to bring human connection to a transactional interaction |
| 3 | Ten Foot Rule | Approach any student within ten feet who seems to need assistance |
| 4 | Cross-Departmental Awareness | Awareness of what other departments do and contacts to direct students |
| 5 | Contact Students Early | Reach out to students during the first two weeks of the term |
| 6 | Expand Welcome Week | Brings excitement to the campus & provides students with useful information and resources |
| 7 | Caring Campus Moments | Start meetings by sharing recent student interactions that made students feel connected and welcome to the campus |



The Caring Campus kickoff team has committed to the following behavioral commitments to best serve students. Now that the behavioral commitments have been selected, an implementation team will begin work defining activities for each commitment.



Implementation Team

Contact us at:

CaringCampusStaff@elcamino.edu

Andres Orozco, Carl Turano, Erica Soohoo, Guadalupe Capistran, Jasmine Ramirez-Barba, Kirsten Gabourel, Gema Perez, Rae Interiano, Brooke Oto, Jayro Lopez, Loretta Lau-Valencia, Anna Reynolds, Jackie Nolasco, Francisca Candelas-Mercado