Caring Campus

Newsletter



Mission:

Caring Campus acknowledges the central role that Classified professionals play in making students feel welcome on campus and helping them stay on their educational paths.

What is a Warm Handoff?

Making a warm handoff ensures each student's needs are being met and brings human connection to what easily can be a transactional interaction. There are a couple of ways to accomplish this:

- 1. Walk the student to the office they need to get to.
- 2. Call ahead so the recipient knows that the student is coming and give the student the name of the person expecting them. Provide them with a map and follow up to ensure the student got there.

The warm handoff guide aids in the student's positive experience between offices. The committee has created a <u>guide</u> with cross sectional input from student facing areas on campus. It has basic program information for staff to assist students on their way to getting their needs met. See an example of a phone warm handoff in this <u>video</u>!

Student Services has also created a student support <u>quick guide</u> to help staff direct students to support and other specialized resources.

MEETINGS

Committee meets from 10 to 11am in LIB 202 every other Tuesday. Next meetings will be May 13 and May 27.

PART OF ECC EVOLVE

This newsletter focuses on the Classified Staff cohort which is part of ECC EVOLVE.

WHAT IS CARING CAMPUS?

Caring Campus is a data-backed approach to serving students that El Camino College has implemented to make everyone feel welcomed and supported across campus.

Applause Cards are back!

"Applauding Warrior PRIDE" is a campus wide employee recognition and acknowledgment program that recognizes El Camino employees who demonstrate the College's mission or embody the College's values.

Submission form

Questions? Email:

caringcampusstaff@elcamino.edu

Name Badges

Wear name badges so that students will know who to approach with questions. Wearing a name badge is a small action that is an invitation for friendliness. It is a disarming gesture that personalizes and humanizes someone, reducing psychological distance. If you are interested in receiving your own Name Badge, please fill out the:

Name Badge Request Form

Upcoming Events

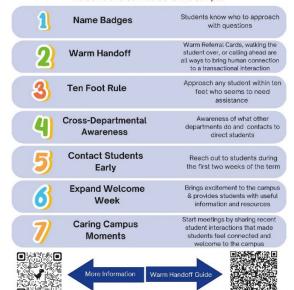


Behavioral Commitments



What is Caring Campus?

Behavioral commitments that help students feel welcome and connected to the campus



The Caring Campus kickoff team has committed to the above behavioral commitments to better serve students. Now that the behavioral commitments have been selected, an implementation team will begin work defining activities for each commitment.

Implementation Team

Andres Orozco, Carl Turano, Erica Soohoo, Guadalupe Capistran, Jasmine Ramirez-Barba, Kristen Gabourel, Gema Perez, Brooke Oto, Jayro Lopez