

# Caring Campus

Newsletter

June 2025



## What Caring Campus Means to Me

- C** – Contact students early
- A** – Approach any student within ten feet
- R** – Refer students with warmth
- I** – Identify ourselves with name badges
- N** – Navigate across departments
- G** – Give useful information & resources

Working in El Camino College's Music Commons, I put the Caring Campus philosophy to action daily.

I joined the Caring Campus Committee because I believe in fostering a supportive and inclusive environment where every student feels valued. The Music Commons is a hub for creativity and collaboration, and I want to ensure it embodies those principles. I want to be part of the change that makes El Camino a place where students thrive.

The acronym I created (above) reflects behaviors that are my compass. I'm in direct **C**ontact with students starting early in the term. I actively **A**pproach students who look lost or confused. I **R**efers them to resources with a smile and a warm introduction. I always **I**dentify myself with my name badge, making myself approachable. When students need help beyond the Music Commons, I **N**avigate them across departments, ensuring they reach the right person. I strive to **G**ive clear, useful information about practice room schedules, equipment, and upcoming events.

This commitment to care creates a positive atmosphere, enhancing the learning experience and fostering a sense of belonging within our student community here at ECC.

- Loretta Lau Valencia

### MEETINGS

\*Last meeting of Spring will be Friday, June 13 from 10 to 11am.

### PART OF ECC EVOLVE

This newsletter focuses on the Classified Staff cohort which is part of ECC EVOLVE

### WHAT IS CARING CAMPUS?

Caring Campus is a data-backed approach to serving students that El Camino College has implemented to make everyone feel welcomed and supported all across campus.

### APPLAUSE CARDS!

"Applauding Warrior PRIDE" is a campus wide employee recognition and acknowledgment program that recognizes El Camino employees who demonstrate the College's mission or embody the College's values. [Submission form](#)

### NAME BADGES

If you need a name badge or you've lost your name badge, submit a name badge request form.

[Name Badge Request Form](#)

## Evolve: Year in Review

Come celebrate our campus' accomplishments, learn where we are going next, and how you can be involved. Ice cream will be available. June 3 & 4 from 1-3pm in the Library Collaboration Room

## Name Change on the Horizon!

APPLAUSE cards and the Applauding Warrior PRIDE employee recognition and acknowledgement program are being rebranded as:

**"Recognize a CARING CHAMPION"**



This rebrand is to support the new direction of refocusing on service to students and fellow colleagues, as well as to simplify the submission process for individuals who may not know who an employee's manager is.

The committee is working on finalizing designs and a launch date, but wanted to share that you will be able to keep acknowledging your colleagues on the good work we do on campus.

## Behavioral Commitments



### What is Caring Campus?

*Behavioral commitments that help students feel welcome and connected to the campus*

1	<b>Name Badges</b>	Students know who to approach with questions
2	<b>Warm Handoff</b>	Warm Referral Cards, walking the student over, or calling ahead are all ways to bring human connection to a transactional interaction
3	<b>Ten Foot Rule</b>	Approach any student within ten feet who seems to need assistance
4	<b>Cross-Departmental Awareness</b>	Awareness of what other departments do and contacts to direct students
5	<b>Contact Students Early</b>	Reach out to students during the first two weeks of the term
6	<b>Expand Welcome Week</b>	Brings excitement to the campus & provides students with useful information and resources
7	<b>Caring Campus Moments</b>	Start meetings by sharing recent student interactions that made students feel connected and welcome to the campus

More InformationWarm Handoff Guide

The Caring Campus kickoff team has committed to the following behavioral commitments to best serve students. Now that the behavioral commitments have been selected, an implementation team will begin work defining activities for each commitment.



### Implementation Team

Contact us at:  
[CaringCampusStaff@elcamino.edu](mailto:CaringCampusStaff@elcamino.edu)

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